



50 Water Works Street  
Columbiana, Alabama 35051  
Telephone (205) 669-5805 • Fax (205) 669-7971

### COLUMBIANA WATER BOARD CUT-OFF AND RECONNECT POLICY

1. Service may be disconnected without notice when 60 days delinquent. No "promise to pay" will be accepted.
  - a. If service is disconnected for non-payment of bill a reconnect fee of \$50.00 will be assessed.
  - b. To have service restored after being disconnected for non-payment, the bill must be paid in full, (THE WHOLE BILL), including the reconnect fee.
  - c. On the day of "Cut offs" or "Disconnects", if you are on the list to be cut off you will be assessed the \$50.00 reconnect fee and if you do not have a deposit on your account you will be required to make a deposit or upgrade your deposit to \$100.00 at that time.
  - d. Payment to reconnect service is cash, money order or cashier's check only. **No personal checks.**
  - e. If you are cut off and you tamper with the meter you will be assessed a minimum of \$50.00 which includes cutting the lock.

ADOPTED ON APRIL 13, 2010 AT THE WATER BOARD MEETING BY  
A UNANIMOUS VOTE OF THE BOARD.